VENTURA COUNTY ANIMAL SERVICES

Saving Lives Each And Every Day





2023 Annual Report

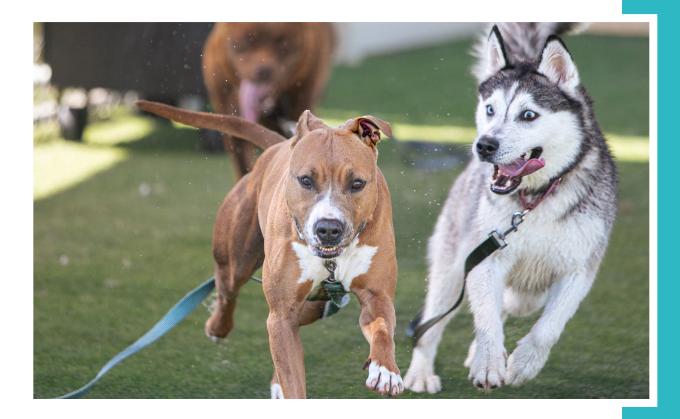


A message from the Director

Dear Friends,

As we reflect on the past year, it brings me immense joy to share the remarkable achievements and milestones at Ventura County Animal Services. Together, we've navigated another highly successful year, driven by our unwavering commitment to the welfare of the animals in our care and in the community. I would like to share with you a few highlights during the 2023 year:

- Helped 215 animals through our targeted outreach program, **Pets For Life**.
- Completed the construction of a VCAS Command Post, enhancing our ability to respond swiftly during disasters.
- Teamed up with **DocuPet** to enhance the pet licensing experience for animal owners, and to increase reunions between lost pets and their families.
- Found homes for 113 animals during our **Clear The Shelters** adoption event.
- Held a Dual County Adoption Event with Santa Barbara County Animal Services.
- Traveled 170 miles to transport 50 animals from the Coachella Valley Animal
 Shelter, after a devastating storm flooded their facility in over a foot of water.
- Revived our annual Santa Paws photo-shoot fundraiser, capturing heartwarming portraits of families and their beloved pets with Santa Claus.
- Secured a \$37,926 grant from the California Department of Food and Agriculture, to support our **Going Home With a Cone Program** which helped subsidize the spay and neuter surgery of 335 unaltered animals being reclaimed by their owners.
- Received a \$35,000 grant from the PetcoLove Foundation and a \$25,000 grant from the Ventura County Community Foundation to bolster our **Pet Retention Program**.



- Secured a \$15,000 grant from the Gene Haas Foundation to support our general lifesaving initiatives at VCAS.
- Received at \$7,500 grant from the California Department of Food and Agriculture to support community spay and neuter efforts.

These accomplishments represent just a snapshot of the incredible work we've achieved together, and I extend my heartfelt gratitude to everyone who has supported our mission. Thank you!

With much gratitude,

Jackie Rose

Director, Ventura County Animal Services

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About Us

Ventura County Animal Services (VCAS) delivers a wide range of services to both the residents and animals of Ventura County. These services encompass pet adoptions, lost and found assistance, rabies suppression, animal sheltering, access to field services, cruelty investigations, low-cost vaccination clinics, pet licensing, volunteer and foster opportunities, and emergency disaster response.

VCAS operates two (2) open-admission, lifesaving municipal shelters. The primary shelter, situated in Camarillo, serves as the hub for the Administrative Offices and our Veterinary Hospital, boasting a 300-animal capacity that can expand to nearly 1,000 during declared natural disasters.

A second shelter, located in Simi Valley, compliments our efforts with a smaller facility capable of accommodating up to 40 animals. This facility extends our reach by offering a suite of services mirroring those at the Camarillo Shelter, including the intake of stray animals, pet adoptions, pet licensing, volunteer opportunities, and the reclaim of lost animals.

VCAS provides services to residents in Camarillo, Fillmore, Moorpark, Ojai, Oxnard, Port Hueneme, Simi Valley, Ventura, and all unincorporated areas of Ventura County.



WE PLACED

92.6%

OF THE ANIMALS IN OUR CARE.

2023 Highlights

7,136 5,884 355 1,251 4,531 32,119 33,110 101,357 **TOTAL ANIMAL INTAKE**

- Stray Pets
- Surrendered Pets

Lost Animals Reunited

Pet Adoptions

Pet Licenses Processed

Volunteer Hours Donated

Foster Care Hours Donated

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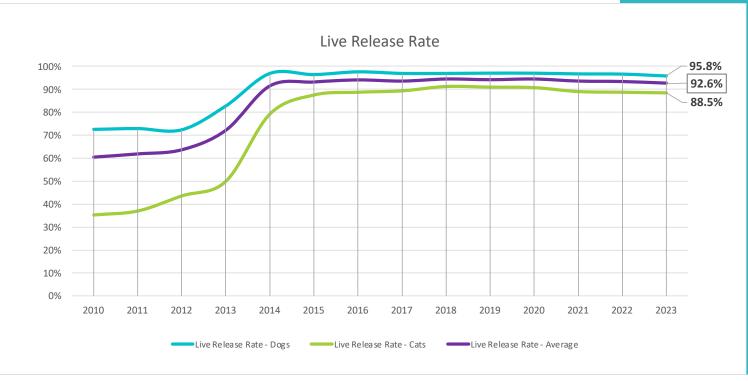
Our Lifesaving Mission

Our commitment to saving lives directs our daily operations. Every decision is driven by the best interests of our cherished animals. To support this mission, we have crafted an impressive array of programs and activities designed to ensure the ongoing well-being and happiness of our residents throughout their stay.

A key metric serving as a barometer of success is the Live Release Rate (LRR). It brings us great pride to share that VCAS achieved an impressive LRR of **92.6%** in 2023, consistently maintaining an over 90% level since embarking on our lifesaving journey in 2012. However, it's essential to recognize that the LRR is not an end-goal; rather, it is the result of our hard work and unwavering commitment to saving lives.

While we take immense pride in our accomplishments, our commitment to improvement remains resolute. We continually strive to refine our programs, forge new pathways to increase positive outcomes, and further elevate our lifesaving initiatives.





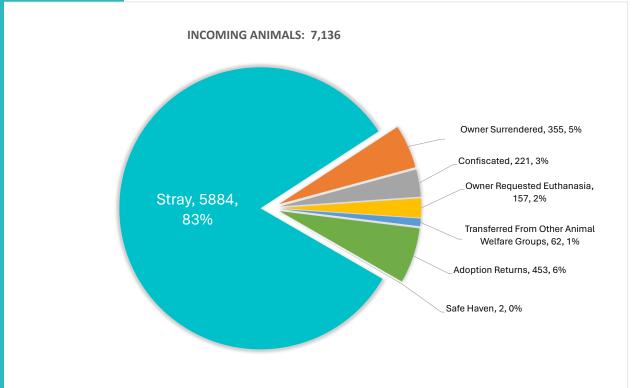
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New Arrivals

In 2023, an average of **20 animals** came into our care each day. Upon admission, our Animal Care Technicians scan animals for microchips, administer vaccinations, provide flea treatment, weigh them, and photograph them to help their owners find them.

Prior to adoption, all animals are spayed or neutered and receive a preregistered microchip implant.



Approximately **83%** of animals brought into our care were reported as lost or stray, emphasizing our pivotal role in reuniting families.

Only about **5%** of animals entering our facility were relinquished by their owners, the circumstances of which are complex and vary widely. The main reasons surrounding an animal's surrender are housing and medical issues. Before animals are surrendered, we gather as much information about them from their owner to help find suitable matches with a new, caring family. Transparency regarding health and temperament is paramount in ensuring a lifelong connection.









Lost Animals & Reunions

Our most gratifying moments stem from reuniting lost pets with their families. In 2023, we celebrated an impressive 1,251 animal reunions, a testament to the unwavering dedication of our staff and volunteers. Their reunification efforts included posting photos online, creating lost pet videos, and conducting thorough microchip research.

We are proud to share our partnership with DocuPet, a world-leading pet profile, lost pet, and licensing platform making pet licensing more accessible and valuable than ever! DocuPet is known for its innovative HomeSafe™ 24/7 lost pet service, offering residents an effective pet identification and reunification program that prioritizes keeping pets out of shelters and reuniting them with their owners.

By utilizing microchip implants, lost pet posts on social media, and these innovative pet tags from DocuPet, we are reuniting more animals with their owners than ever before!

For additional information regarding lost and found services, please visit

www.vcas.us/lostandfound.



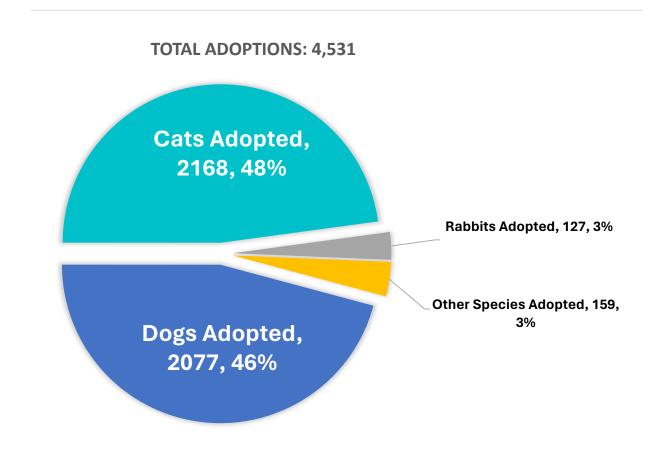
Lost Animals 136
Entering VCAS 444

Animals Reunited 🚱 0 with Their Owners 20 17

Adoptions

We celebrated a remarkable achievement in 2023, successfully matching **4,531 animals** with loving families. Our skilled Adoption Counselors played a pivotal role in this accomplishment, utilizing their expertise to pair people with their best matches. Through careful consideration of each adopter's lifestyle, preferences, and needs, our counselors helped ensure that every match was thoughtful and enduring. We take enormous pride in our commitment to facilitating these connections.

Those wishing to adopt a shelter pet can view available animals online at www.vcas.us/pets, and can learn about our adoption process at www.vcas.us/adopt.











Rescue Transfer Partners

In 2023, our collaboration with Rescue Transfer Partners played an important role in extending our reach and impact within the community. Through these partnerships, we facilitated the transfer of **307 animals** from our shelter into their capable care. These Rescue Transfer Partners served as invaluable allies in our mission, providing vital support by offering animals new opportunities for adoption and ensuring they received the care and attention they needed. Their dedication and commitment not only alleviated the strain on our shelter, but also significantly increased the chances of finding loving homes for these animals. We continue to make meaningful strides in our collective efforts to enhance the welfare and well-being of the animals we serve.



Dogs Without Borders







Pet Retention Program

Our Pet Retention Program assists struggling families in maintaining ownership of their pets through difficult times. We effectively helped **402 animals** stay with their families in 2023 by connecting individuals with community resources and providing assistance for things such as temporary boarding fees, behavior training, and veterinary expenses! Since this program began in 2016, we have helped an impressive **8,585 animals** remain with their families and avoid entering our shelter system.

If you, or someone you know, are in need of assistance, please visit our Pet Assistance page at www.vcas.us/PetAssistance or reach out to us at keepmypet@ventura.org.

Mia's Story

Anne, a former Los Angeles resident, having recently lost her 17-year-old Pit Bull, sought to provide a loving home to a shelter animal in need. Her search led her to Mia who had spent 8 years at a Los Angeles city shelter. Despite Mia's unique challenges, including a dislike for other dogs, Anne was determined to give her a second chance at a happy life. The financial strain, however, became burdensome as monthly expenses for allergy and incontinence medication began to accumulate. When Mia's vet recommended surgery for a cyst on her neck and a cracked tooth with an abscess, Anne, already struggling to make ends meet, reached out to Ventura County Animal Services for urgent help. And thanks to our **VCAS Foundation**, we were able assist with Mia's veterinary bills.

Mia underwent successful surgery, and Anne expressed her deep appreciation, stating, "I could not have done it without the financial help that I received from you. You and your organization are really a blessing for us!"

Mia's story is just one of over 400 where our Pet Retention Program has made a tangible difference in the lives of pets and their families in 2023.

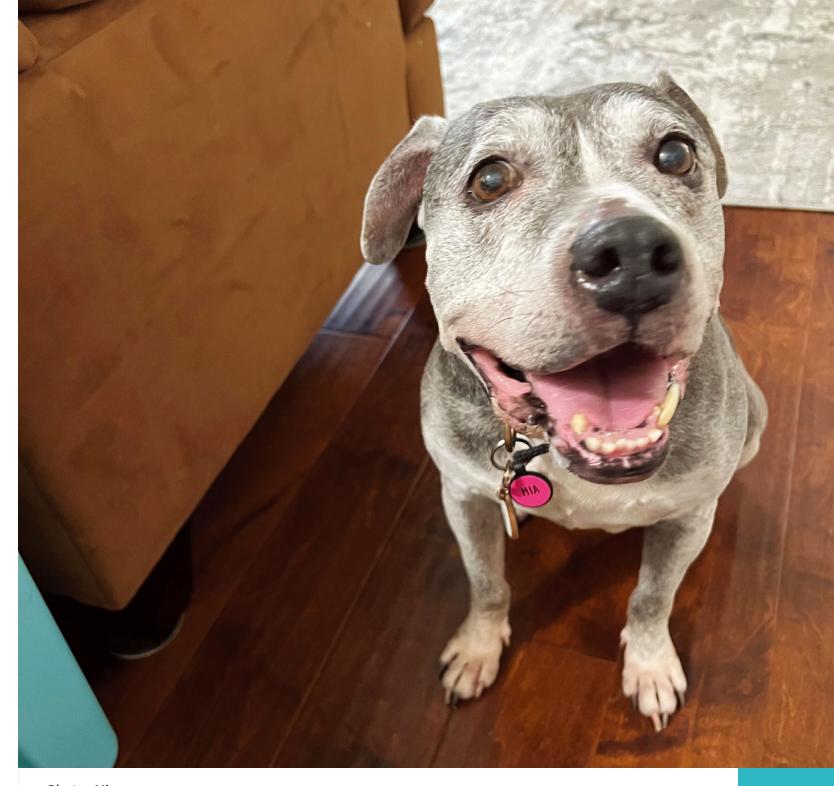


Photo: Mia

402
Animals Helped Stay

With Their Families

195

§ 72

3

) - Dog 💢

🕽 - Cat 🛭 🤄

- Rabbit

- Other Species

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IN 2023, WE PLACED

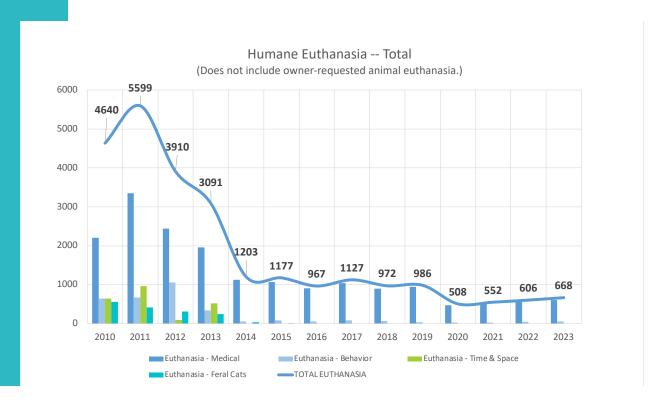
92.6%

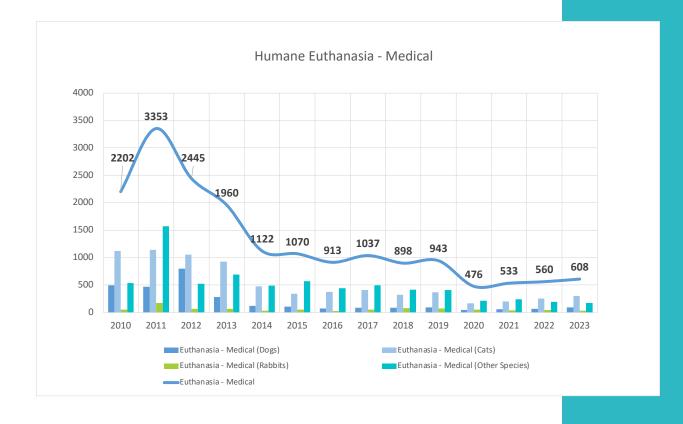
OF THE ANIMALS IN OUR CARE!

Humane Euthanasia

Humane euthanasia is an ethical responsibility reserved exclusively for animals facing dire circumstances such as severe illness or injury, or those posing significant risks to public safety. Upholding our commitment to compassionate care, we ensure that these difficult decisions are made with careful consideration and in the best interest of the animal and our community.

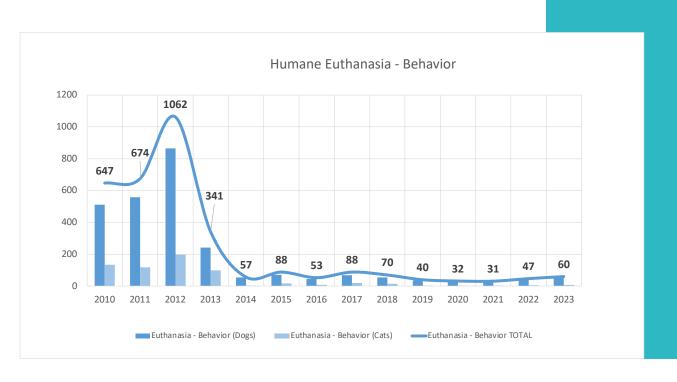
In 2023, approximately 91% of all euthanasia performed at VCAS were for medical reasons, providing dignified end-of-life care for animals with severe medical conditions. Approximately 9% of euthanasia stem from severe behavioral concerns. It is vital to note that no healthy or adoptable animals are euthanized under any circumstances, reaffirming our stance that factors such as shelter capacity, breed, or length of stay do not dictate the fate of animals. We remain steadfast in our mission to prioritize the well-being and welfare of every animal entrusted to our care, ensuring they are treated with the utmost respect and compassion.











Coverage Area: 2,150 mi²

Field Services

In 2023, our Field Team responded to an impressive **7,758** calls for assistance. These calls ranged from welfare checks and leash law patrols, to the capture of aggressive dogs and cruelty investigations. Our highly trained field officers are on the front lines each and every day providing excellent service to the community.

Our kind and helpful Field Team oversee six (6) cities and all unincorporated areas of Ventura County. They also participate in community events and give presentations in school classrooms.

Our Officers are truly dedicated to the health and safety of Ventura County.



7,758

Calls Responded to by an Animal Control Officer

1,887 Rabies Quarantine

695 Deceased Animal Pickup

11 Cruelty Investigations

352 Nuisance Investigations

534 Leash Law Patrols

607 Welfare Checks

641 Aggressive Dog Pick Up

397 Nuisance/Barking Complaints

2,634 Other Calls for Assistance







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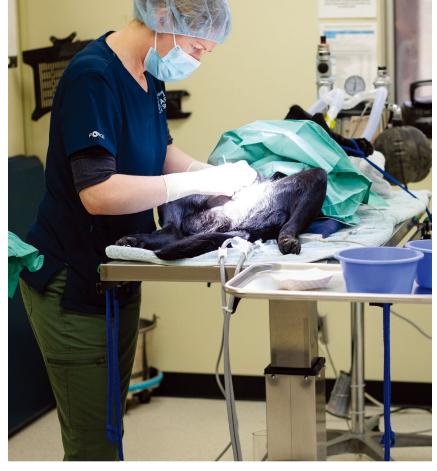
Veterinary Services

Our Veterinary Team is staffed with highly dedicated and compassionate individuals! They often receive animals in poor condition sometimes arriving in distress, yet they never falter in their commitment to alleviate suffering and restore health. Their kindness knows no bounds, and their dedication to preserving life and diminishing suffering is evident in every action they take. We are profoundly grateful for their unwavering commitment to the health of our animals.



Activities of our Veterinary Team in 2023:

3,407 Exams 804 TNR Surgeries 3,972 Surgeries 7,415 Vaccinations









Volunteers

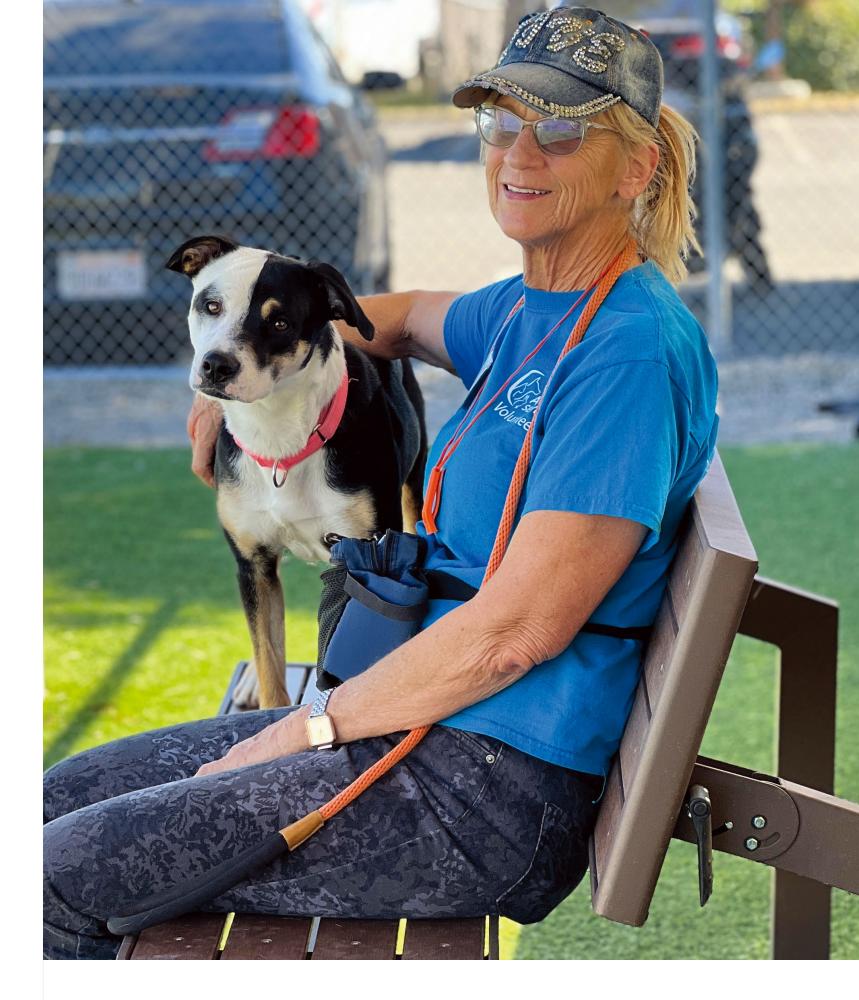
Volunteers are absolutely essential to our agency's operation. They love, comfort, train and provide enrichment to our animals. They work with challenging animals, assist our veterinary team, help with marketing efforts, sort donations, do laundry, and **so much more!** Volunteers are the lifeblood of our organization and we could not be a lifesaving agency without their kindness and dedication.

In 2023, volunteers donated **33,110 hours** on-site at both the Camarillo and Simi Valley Animal Shelters, equivalent to almost **16 full time** staff members!

For information regarding volunteer opportunities, please visit www.vcas.us/volunteer.

33,110Volunteer Hours Donated





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Foster Program

VCAS is incredibly fortunate to have such a dedicated network of foster parents who open their hearts and homes to thousands of animals each year! The majority of our foster parents care for underage or underweight kittens who often require around-the-clock care. We are equally fortunate to have foster parents who care for animals who have special medical and/or behavioral needs, or for animals who simply need a quiet place to rest. Foster families are 100% essential to the success of our lifesaving mission. In 2023, our foster families donated an earth-shattering 101,357 hours, equivalent to 48 full time employees!

We're always looking to expand our network of animal-loving families! For more information about our foster program, and to sign up, please visit www.vcas.us/foster.

> **101,357 Foster Care Hours Donated**

1 2,267 Foster Care *



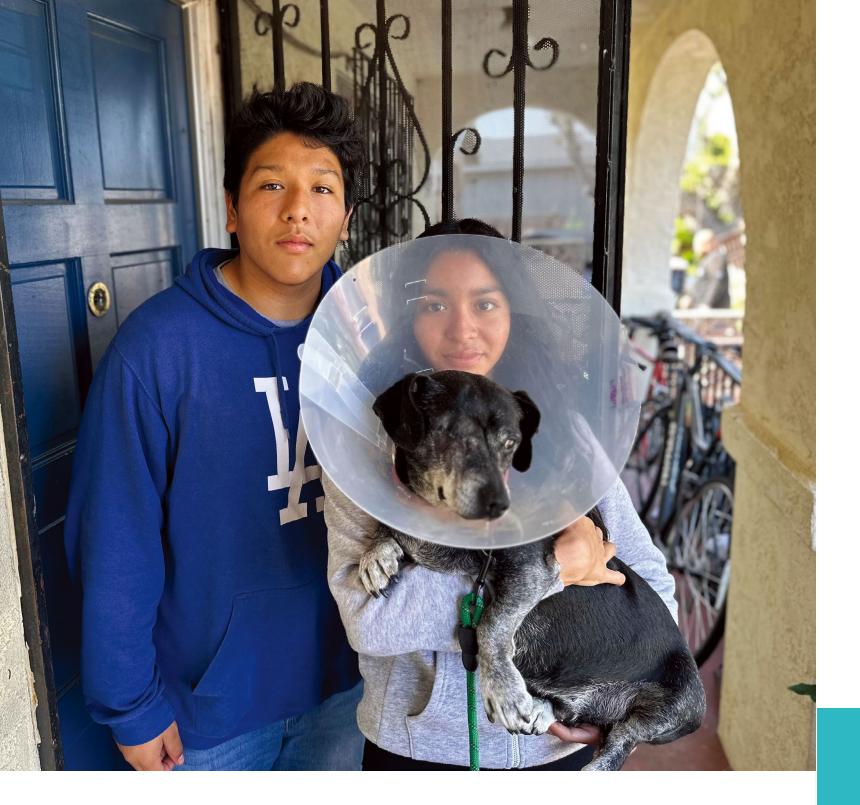
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■ Pets for Life is a program designed by the Humane Society of the United States to address inequity and lack of access to pet resources which people in under-served communities experience, and Ventura County Animal Services is thrilled to have brought this program to our community. Our Pets for Life program is funded through a generous multi-year grant from the Ventura County Community Foundation, a non-profit organization committed to promoting and enabling philanthropy in our community.

Pets for Life - Impact Story



Pedro loved his three dogs with all his heart. Blackie and Linda were his loyal companions for years, and little Lobo had recently joined their family. One afternoon as Pedro worked in his front yard next to his puppy Lobo, he was approached by Rafael, our Pets for Life Program Coordinator. Rafael asked if their animals needed any help. He explained the program and how we could, for example, help neuter Lobo ensuring his health and well-being. Pedro showed genuine interest in the program and agreed to have Lobo neutered, knowing it was the best thing for him.

Rafael asked if he could say hello to his other dogs, too. Rafael noticed something was amiss with Blackie's right eye. Pedro suspected Blackie had poked his eye on something and was starting to show signs of infection. Rafael, understanding the urgency, offered to schedule a vet appointment for Blackie, assuring Pedro that it wouldn't cost him a dime.

Raphael arranged a veterinary visit for Blackie, and the veterinarian discovered a worrisome mass that needed immediate attention. It was recommended they remove his eye to prevent further complications. Pedro worried about the cost of the surgery, but Rafael reassured him that the Pets for Life program would cover the cost, lifting an enormous weight off Pedro's shoulders! After the successful surgery, Rafael transported Blackie home to ensure Pedro wouldn't have to miss work.

Pedro expressed his heartfelt appreciation, and expressed how he never expected such kindness and support for his beloved pets.

PETS FOR LIFE 2023 IMPACT:

- **90%** of the families had no prior interaction with VCAS.
- **75%** of the animals were not spayed or neutered when we first made contact with their owners.
- 72% of the animals had never seen a veterinarian.
- 343 medications and services provided -- from vet visits and
- flea medication, to vaccines, treatments, and mass removal surgeries.
- **87** neuters/spay surgeries were completed.
- **85** items were given away, including leashes, collars, food and even dog houses and crates.

111 families and their 215 pets were served by this program in 2023!

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Our Origins

In late 2023, we embarked on a quest to uncover the origin of our animal services department. While sifting through archival records dating back to the late 1800s, we found what we were looking for -- a Resolution Establishing a Dog Pound. Prior to this Resolution, animal services had been entrusted to the Southern California Humane Society, headquartered in Los Angeles. This discovery unearthed our birth date: October 7, 1952

Knowing our history grounds us in our roots, reminding us of the seven (7) decades of challenges overcome, and the strides made to help homeless animals. We have come a long way and have grown considerably since the 1950s -- from our humble beginnings at our small facility in El Rio, to the construction of the Simi Valley Shelter in 1978 and the opening of the Camarillo Shelter in 1985.

Ventura County Animal Services embodies the dedication of countless individuals who have devoted their careers and lives to animals over the

decades. Our history shapes our vision for the future as we continue striving towards creating a community where every animal is valued and cared for.



Updated agency patch which includes the new County of Ventura logo, and our 1952 establishment year.



BOARD OF SUPERVISORS, COUNTY OF VENTURA, STATE OF CALIFORNIA

TUESDAY, OCTOBER 7, 1952, AT 9:00 A. M.

PRESENT: SUPERVISORS, L. A. PRICE, CHAIRMAN, PRESIDING

EDWARD S. PIERCE, ROBERT W. LEFEVER, R. E. BARRETT AND EDWIN L. CARTY

L. E. HALLOWELL, CLERK; BY SHIRLEY WEEKS, DEPUTY

+ + + + + + + + +

RESOLUTION ESTABLISHING DOG POUND REVOLVING FUND UNDER SUPERVISION OF HEALTH OFFICER

WHEREAS, temporary arrangements have been made for the operation of a dog pound by and for the County of Ventura and the incorporated cities of said County, said pound to be operated under the direction and supervision of the County Health Officer in accordance with rules and regulations adopted by the Board of Supervisors upon recommendation of an advisory committee; and,

WHEREAS, it is desireable that provision be made for paying the costs of operating said dog pound and for receiving payments made by said cities for the furnishing of pound service by said County,

NOW, THEREFORE, upon motion of Supervisor Carty, seconded by Supervisor Barrett, and duly carried, be it

RESOLVED, that there is hereby established a Dog Pound Revolving Fund under the direction and supervision of the County Health Officer and that said Health Officer transfer into said Revolving Fund those county funds budgeted for the 1952-°53 fiscal year for Rabies Control. Be it further

RESOLVED, that any and all revenues of said dog pound shall be deposited into said Revolving Fund, and that all of the costs and expenses of operating said dog pound shall be paid from said Revolving Fund when approved for payment by said Health Officer. Be it further

RESOLVED, that any and all payments made by incorporated cities for the furnishing of pound service by the County shall be deposited into said Revolving Fund, and that if and when said Revolving Fund is abolished, the balance remaining therein after all costs and expenses have been paid shall be refunded to said cities in proportion to the amount paid by each said city for such pound service, and that the procedures herein established shall continue in effect until the further order of this Board.

| STATE OF CALIFORNIA) COUNTY OF VENTURA) ss. | I, L. E. Hallowell, County | RECEIVED COPIES: |
|--|--|------------------|
| OCCUPATION OF VENTION OF | Clerk and ex-officio Clerk of the Board of Supervisors, | |
| the above and foregoing to be | | Health Off. |
| ing of the date first above | of said Board for the meet- indicated. In witness whereof | File |
| I have hereunto set my hand Board to be affixed this <u>9</u> | and caused the seal of said th day of <u>October</u> , 1952. | |
| L. E. HALLOWELL. Clerk: By | Apiley (1) 00 hs Deputy. | |

Kissing Booth

Numerous shelter animals showed their love and affection to staff and volunteers during the Valentine's Day season!





Clear The Shelters

Clear The Shelters is a nationwide pet adoption event organized by NBC Universal, where animal shelters across the nation hold special adoption events to help find loving homes for animals in need. In 2023, we adopted out an impressive 113 animals in just one day!





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Santa Paws

Santa Paws, a photo-shoot fundraiser, returned after a 3-year hiatus due to COVID-19. So many familiar furry faces turned out to get their holiday portrait taken with Santa!







Post Adoption Pupdate

We received a lovely "pupdate" of Phantom, a beautiful Siberian Husky who was adopted in November of 2023. From his mom: "Just a few pictures to let you know how Phantom is doing and to thank you for all the care you gave him."







Timber's Journey

Christopher visited the Camarillo Animal Shelter in the summer of 2009 with his Aunt Sharon. After walking past several kennels, his aunt spotted Timber, and it was "love at first sight!" Christopher had graduated from the Naval Academy and learned he was about to be deployed on the USS Alabama, a nuclear submarine. This was going to be a multi-year deployment, so he asked his aunt and parents to care for Timber while he was away serving his country.

Christopher put in an additional two (2) years working at the Naval ROTC program and teaching classes at the University of Memphis. He and his wife, Amy, bought a house there and were eager to be reunited with Timber. This was the start of what would be an amazing life together with Timber.

One of Timber's favorite places was Shelby Farms Dog Park, a 100+ acre property of green grass, lakes, streams, and picturesque rolling hills. He was so happy there, but after the completion of his Naval Service, Chris accepted a job on Wall Street which meant Timber would lose is favorite place on earth. Luckily though, their east coast residence was right across from Central Park!

Timber loved going on adventures, having visited 13 state capitals. As time passed, he was slowing down and losing his hearing, but never his spirit. He also had a benign tumor which hindered his ability to walk properly, so Christopher would put him in a special red wagon whenever they went outside. Sadly, surgery was too risky for him, but the doctor agreed that it just wasn't his time to leave this earth.

Eventually they knew that Timber's life would soon be coming to an end, but Christopher wanted him to see more state capitals and be happy with the time he had left. It was now time for Timber to say goodbye to his friends and all the shops he visited on his daily outings. Christopher took him back to Tennessee for one last road-trip. He visited 8 more state capitals and stopped at every fast-food restaurant along the way before going on his last trip back to Shelby Park. Amy would fly out to join them, and Timber was even blessed by a Catholic priest. Timber was able to swim in his favorite lake and dine on fillet mignon as he saw his last sunset.

The veterinarian came the next morning, and he went to heaven overlooking his favorite spot on earth.



Timber, in his younger years, playing at Shelby Farms Dog Park.

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2023 ANNUAL DASHBOARD REPORT

TOTAL ANIMALS **ADMITTED**

INCOMING ANIMALS

4 2,536 🛱 136 🦋

102 🕽 21 🦋

304 💭

33 🦋

8 🕽

39 💭

5 🦋

123 📽

Lost Pets 444 Surrendered Pets 38 🖐

OUTGOING ANIMALS

127 🤮 159 📽

98 🕽

0 🨸

Transferred to a 501c3 Partner Agency

SNR 88

WW 29 Trap Neuter Return* & **Working Whiskers Cats** (Medical) 176 😮

0 🨸 0 👑

(Behavior)

ADDITIONAL SHELTER STATISTICS

388 🕖 **26 / 1,757 101,357** als Entering 115 😸

Reunited w/Owner

Spay or Neuter

Rate (LRR

€) 95.8% □ 88.5%

804

7,415

*DIVERTED - Animals who we were able to help keep out of the shelter by providing help and offering resources to the owner. This program is also knows as our Pet Retention Program.

**These are impounded community cats who are spayed neutered, microchipped, vaccinated, ear-tipped and returned to where they were found. Learn more about this

**HUMANE FUTHANASIA - A VCAS Veterinarian authorizes medical euthanasia decisions. Euthanasia for behavior is authorized by shelter managers, supervisors and directors. All euthanasia decisions. are made on a case-by-case basis. Note - The medical euthanasia of cats is higher during warmer months when increased breeding occurs. Newborn kittens who arrive in poor health, typically have poor prognoses and do not survive even with immediate medical attention. In these cases, humane euthanasia may be appropriate. VCAS is proud, however, to report that over 85% of all underage or underweight kittens do survive in our care.

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WWW.VCAS.US | INFO@VCAS.US | (805) 388-4341 CAMARILLO ANIMAL SHELTER - 600 AVIATION DRIVE, CAMARILLO, CA 93010 SIMI VALLEY ANIMAL SHELTER - 670 W. LOS ANGELES AVE., SIMI VALLEY, CA 93065

💽 - Dog 🐰 - Rabbit 🖸 - Cat 🔹 - Other Species

Join the VCAS Team!

If you'd like to be a part of our team, we invite you to volunteer or foster. If you're unable to help in these ways, please consider making a donation. Your gift helps ensure our programs have the critical supplies needed to keep our animals healthy and happy until they have found a loving home.

Ways to help:

- 1. Volunteer www.vcas.us/Volunteer.
- 2. Foster www.vcas.us/Foster.
- 3. Donate www.vcas.us/Donate.
- 4. Give via our Amazon Wish List www.vcas.us/AmazonWishList.

Thank you for your continued support of our lifesaving mission!



VENTURA COUNTY ANIMAL SERVICES

www.vcas.us | 805.388.4341 | info@vcas.us

Camarillo Animal Shelter Simi Valley Animal Shelter

600 Aviation Drive, Camarillo, CA 93010 670 W. Los Angeles Ave., Simi Valley, CA 93065

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@VCAnimalServices



"The greatness of a nation and its moral progress can be judged by the way its animals are treated."

GANDHI

